



F.Y.I.

from the Policy Unit

FYI-203

Date: December 24, 2018

SUBJECT: Eloquence Update – Reverse Custody Modifications

Please contact the Policy Unit if you have any questions regarding these or any other changes at DCSSPOLICYQUESTIONS@azdes.gov or call 602-771-8127.

The Petition to Modify Support form in Eloquence has been updated to include reverse custody cases. When preparing the petition on a case where the current CP was previously ordered to pay support, select the reason for modification, “Reversed custody”. This will print the current NCP (previous CP) as the party ordered to pay support. If preparing the petition on the initial case, continue to select the reason for modification, “Change in physical custody”.

DCSS colleagues are urged to view this information directly on The PORT and not create a separate personal file.

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